

This Privacy Policy is being provided to inform Users about how their Personally Identifiable Information (“PII”) is used on the *Box Springs Mutual Water Company* (“BSMWC”) website (“Site”), boxspringsmutualwater.org. Users are encouraged to read the Privacy Policy carefully to understand how we collect, use, protect, and otherwise handle PII in accordance with the Site.

Information Collection

Under certain circumstances, *BSMWC* asks for certain information when you choose to make service requests, ask questions, participate in polls/questionnaires, or submit comments using the forms on its websites and applications. When submitting your requests, questions, or comments, these forms may require you to enter information such as your name, address or geographic region, phone number, and email address.

Minors

BSMWC does not otherwise target its websites or mobile applications to children as defined by applicable law. If you believe your child has impermissibly provided *BSMWC* with their PII, please contact *BSMWC*, so that it can identify and delete the information.

Use of Information

BSMWC may use collected User PII to deliver requested content, add Users to an email list, or allow *BSMWC* to better respond to Users’ requests.

Data Retention

BSMWC retains your information for as long as needed: (i) to communicate with you; (ii) as needed for the purposes outlined in this Privacy Statement or at the time of collection; (iii) as necessary to comply with *BSMWC* legal obligations, resolve disputes, and enforce any agreements.

Third-party Disclosure

BSMWC does not sell, trade, or otherwise provide Users’ PII to any third-party for any commercial purpose.

Third Party Analytics

The Site, along with third-party vendors, uses first-party cookies (Google Analytics) to compile data about your device and your interaction with the Site. Examples of PII collected: version of web browser, IP address, time zone, cookie information, and search terms.

You can read more about how Google uses your PII here:

<https://policies.google.com/privacy?hl=en>.

You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>.

Cookies

A cookie is a small amount of information that's downloaded to your computer or device when you visit our Site. We use a number of different cookies, including functional, performance, advertising, and social media or content cookies. Cookies make your browsing experience better by allowing the website to remember your actions and preferences. This means you don't have to re-enter this information each time you return to the site or browse from one page to another. Cookies also provide information on how people use the website, for instance whether it's their first time visiting or if they are a frequent visitor.

Links to External Websites

The Site may include links to external websites or information hosted by parties external to *BSMWC*. *BSMWC* makes no representations regarding the privacy policies of sites external to the Site. Users are encouraged to review the Privacy Policy of sites external to the Site.

Opting Out of Mails

We use Outlook to conduct our email outreach campaigns. If you would like to change how you receive future emails, please review the bottom of our emails to update your preferences or unsubscribe.

Updates to the Privacy Statement

BSMWC may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons and, unless material changes substantially affecting your privacy rights are made, without prior notice to you.

Contact Information

If you have comments, questions, or concerns about this Privacy Statement or *BSMWC* processing of your personal information, please contact *BSMWC* using one of the following methods:

Email: info@boxspringsmutualwater.org

Mailing Address:

Box Springs Mutual Water Company

21740 Dracaea Ave.
Moreno Valley, CA 92553